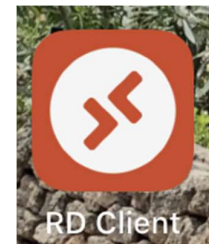


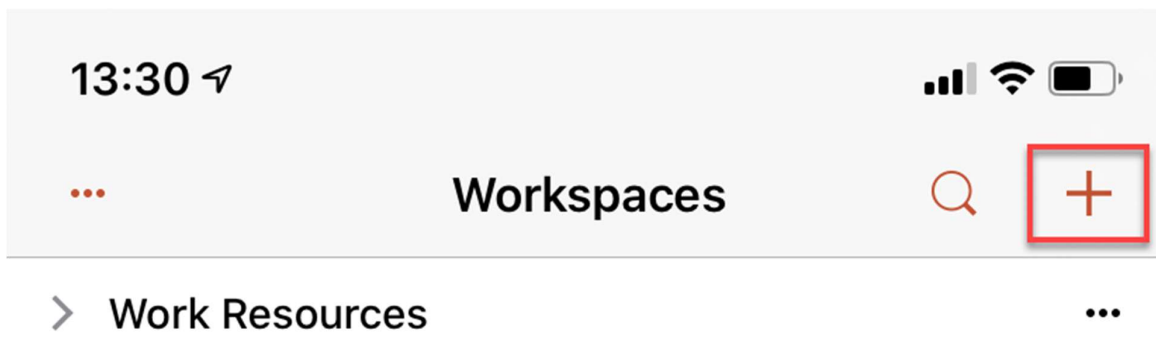
# Setup EDGE IT RemoteApps on Android and Apple

You can install the free Microsoft RD Client app on Android, Apple Mac and Apple iOS devices to connect to AdvantEDGE and Epataph via the EDGE IT RemoteApps portal. Also, if the device has a mobile internet connection you can connect whilst you are out of the office or when your office internet connection is down.

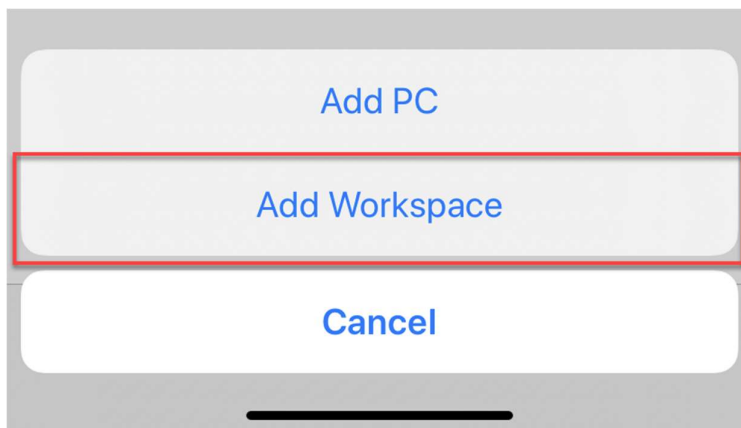
Start by visiting the Play Store (Android) or AppStore (Apple) and downloading the free RD Client app which should look similar to the image on the right.



When you open the app for the first time, you will be prompted to setup a connection. You can do this by selecting the '+' found in the top right-hand side of the screen



From the connection types select "Add Workspace"



# Setup EDGE IT RemoteApps on Android and Apple



Enter <https://rdweb.edgehostedservices.com/RDWeb/Feed/webfeed.aspx> in the workspace below:

A screenshot of a mobile application interface. At the top, the time is 13:41. There are icons for signal strength, Wi-Fi, and battery. Below the status bar is a header with a red 'X' icon on the left, the text "Add Workspace" in the center, and a red "Next" button on the right. Below the header is a text input field containing the URL "https://rdweb.edgehostedservices.com/RDWe...". Underneath the input field is a light blue box with the text "A workspace is associated with this URL." Below that is another light blue box with the label "WORKSPACE URL" and the full URL "https://rdweb.edgehostedservices.com/RDWeb/Feed/webfeed.aspx". At the bottom is a light blue box with the text "Links to remote apps, PCs and files will be downloaded and automatically updated if you add the workspace."

Click **Next**

Then enter your account details with your username prefixed by hosted\

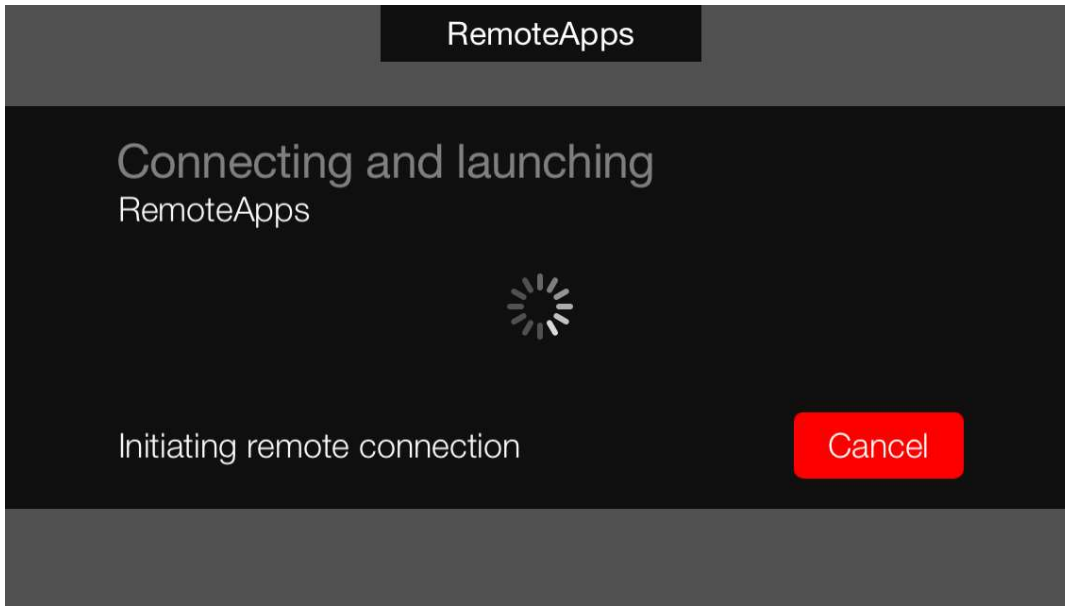
A screenshot of a mobile application interface. At the top, the time is 13:41. There are icons for signal strength, Wi-Fi, and battery. Below the status bar is a header with a red back arrow on the left, the text "Add User Account" in the center, and a red "Save" button on the right. Below the header is a text input field containing the username "hosted\edge-admin01". Underneath the input field is a password input field with six black dots and a red 'x' icon on the right. Below the password field is a light blue box with the label "Friendly Name" and the text "Optional >".

Click **Save** and this will automatically log you on.

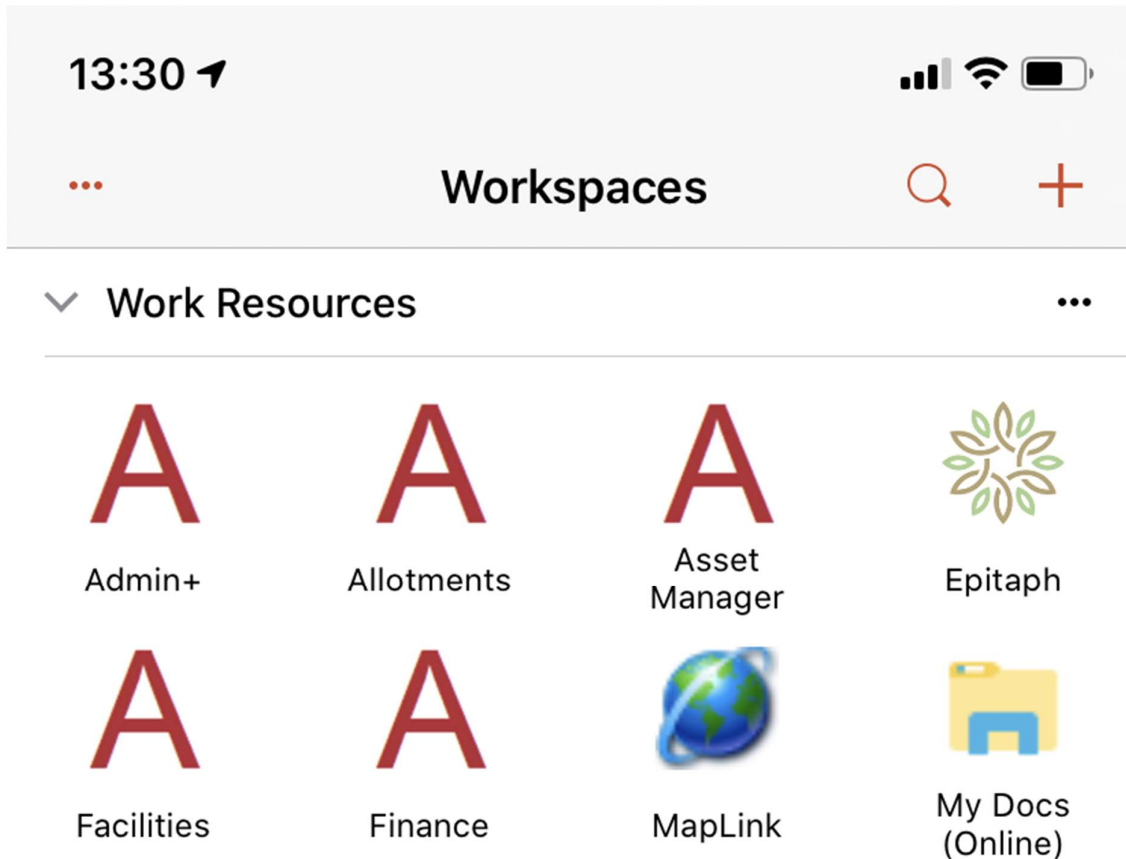
## Setup EDGE IT RemoteApps on Android and Apple



You will then want to click “Next” in the top right to which if you are successful then you should be greeted with your regular folders and module(s).



# Setup EDGE IT RemoteApps on Android and Apple



If your connection was not successful, please check the details entered and try again.

To open the folder or module you need to do single tap the relevant icon.

Once you have finished using the app, you can simply close the app down as you would any normal app from your device.

Further details are available by clicking the following frequently asked questions web page from Microsoft:  
[Frequently asked questions about the Remote Desktop clients](#)